

CONGER - ELSEA

Your Solutions Partner

Dear Clients,

Conger-Elsea now celebrates more than three decades of unparalleled expertise to businesses and to clients who are serious about Safety, Risk Mitigation, and growing their People Skills. In many ways it doesn't seem possible that it has been that long since my co-founder and I, Ken Elsea, hung out our shingles. Together we developed and deployed the industry standards for: Root Cause Analysis, Incident Investigation, Corrective Action, Training and Consulting Services for our clients. At the time, we would always say the terms "Root Cause Analysis," and "Safety Culture" had not even caught on as part of the business landscape for the Power Generation industry. But it did ... It has ... And here we are, adding yet another successful year to our proud track record, serving as your partner, while addressing and supporting your business needs. **We'd like to thank you!**

So much has changed over the years, and we have maintained pace with the industry, inventions, new strategies, hardware and software ... You name it. Our steadfast goal is to remain relevant to your needs and issues, and we will continue to grow and improve our offerings. We now also offer Interpersonal Skills for managers and team members, and an ongoing "refresh" of those tools. Now more than 200 client organizations around the world have adopted our products and processes. Those clients have grown to rely on, in whole or in part, for cause analysis, incident investigation, safety behavior and all areas of a focused performance improvement for YOU. Nine US Federal agencies, state public service/utilities commissions, and international government agencies, all have been touched by their relationship with Conger-Elsea. It has been that continuous improvement that keeps us poised at the top or our industry with you.

We're proud to say, that we are always there for you. Quite simply, we're suggesting you check-in with us and learn what's new, as we host C-E road shows that showcase leading-edge products and processes that address your latest challenges, needs and issues. It truly IS all about you, our clients. Please let us know how we can best support and grow our relationship in the coming year, to include the expanded, (not new), successfully proven approaches, reputation and resources of Conger-Elsea.

Best Regards,



Dorian Conger, Founder and Advisory Board Chairman
dorian.conger@conger-elsea.com